Alex Ball

Job Title: IT Support Officer

General Skill required:

1. Communication
2. Problem Solving
3. Organisational Skills
4. Troubleshooting
5. Quality Assurance and Control

IT-Specific Skill:

1. Microsoft Windows
2. Technical Support
3. Customer Service
4. Software Engineering
5. Git
6. Business Process

Above are ranked

The 3 highest IT-Specific skills not in my required skill set are: SQL, Javascript and Java

The 3 highest General skills not in my required are Writing, Team Work/Collaboration and Planning

My opinion on my ideal job hasn’t changed. I enjoy working in a customer facing role and I think that this is the best option for me with the skill that I currently have. As I learning new things and add more skills to my arsenal I am sure that my ideal job will change, but for now I believe that this is what is right for me.